

List of Approved Subprocessors

Last Updated: 03/11/26

	Vendor Name (service)	Description	Contact	Address	Storage Site(s)
1	Amazon.com, Inc. (Amazon Web Services)	Globality PaaS (Platform as a Service) – used for platform development and hosting	AWS Compliance Support	410 Terry Avenue North, Seattle, WA 98109	USA
2	Google, LLC (Google Cloud Platform)	Internationalization translation services – Only used if internationalization is enabled (other languages besides English)	Google Privacy Help Center	1600 Amphitheatre Parkway, Mountain View, CA 94043	USA
3	Microsoft, Inc. (Azure Cloud Platform)	Used for email proxies (if requested) and Language model inference/processing to support certain product features	Microsoft Privacy Support	One Microsoft Way, Redmond, WA 98052	USA
4	Okta, Inc. (Auth0)	Authentication service for Globality’s Platform – handles login services and SSO capabilities	privacy@auth0.com	10800 NE 8th Street #600, Bellevue, WA 98004	USA
5	Salesforce, Inc. (CRM)	Globality CRM – used for managing relationships with platform clients and providers	privacy@salesforce.com	415 Mission Street, 3rd Floor, San Francisco, CA 94105	USA
6	Microsoft, Inc. (Microsoft 365)	Email and internal document storage	Microsoft Privacy Support	One Microsoft Way, Redmond, WA 98052,	USA
7	Splunk, Inc.	Globality SIEM	dpo@splunk.com	250 Brannan Street San Francisco, California 94107	USA
8	Salesforce, Inc. (Slack)	Internal company communications	privacy@salesforce.com	415 Mission Street, 3rd Floor, San Francisco, CA 94105	USA
9	Atlassian Corporation, Plc.	Internal company process and documentation	Trust and Privacy Support	301 E Evelyn Ave, Mountain View, CA 94041	USA
10	PagerDuty, Inc.	Incident management solution used to handle escalations, scheduling, and notifications for platform support	privacy@pagerduty.com	600 Townsend St #200, San Francisco, CA 94103	USA
11	Zapier Inc.	Moves email address through internal systems	representative@taylorvint.rs.com	243 Buena Vista Ave, Sunnyvale, California, 94086	USA
12	Microsoft, Inc. (Github)	Platform Source Code and Taxonomy Control	Microsoft Privacy Support	88 Colin P Kelly Jr Street San Francisco, CA 94107	USA
13	WalkMe, Inc.	Platform NPS Surveys	privacy@walkme.com	71 Stevenson St, Floor 20, San Francisco, CA 94105,	USA
14	OpenAI (ChatGPT LLM)	Language model inference/processing to support certain product features	OpenAI Privacy Center	1455 3rd Street, San Francisco, CA 94158	USA
15	Freshworks Inc.	Customer support ticketing and helpdesk services	privacy@freshworks.com	2950 S Delaware Street, Suite 201 San Mateo, CA 94403, USA	USA
16	Google, LLC (Gemini LLM)	Language model inference/processing to support certain product features	Google Privacy Help Center	1600 Amphitheatre Parkway, Mountain View, CA 94043	USA
17	Amazon.com, Inc. (AWS Bedrock)	Language model inference/processing to support certain product features	AWS Compliance Support	410 Terry Avenue North, Seattle, WA 98109	USA
18	Arctic Wolf Networks, Inc. (MDR)	Manage SOC	security@arcticlewolf.com	8939 Columbine Rd Eden Prairie, Eden Prairie, MN 5534	USA
19	Anthropic, Inc. (claude.ai)	AI platform used internally by Globality staff to support day-to-day work and operations	privacy@anthropic.com	548 Market St, PMB 90375 San Francisco, CA 94104	USA