

List of Approved EU Subprocessors

**All subprocessors listed store and process data within the EEA.**

Sub Processor 1	AWS
Full legal name of sub processor	Amazon Web Services
HQ Address	410 Terry Avenue North, Seattle, WA 98109 United States
Subject matter and description of processing including clear delimitation of responsibilities	Globality PaaS (Platform as a Service) – used for hosting the Globality platform.
Nature of processing	Hosting
Duration of processing	Retained for as long as is needed to perform the purpose of collection.
Contact details of sub processor	<a href="#">AWS Compliance Support</a>

Sub Processor 2	GCP
Full legal name of sub processor	Google Cloud
HQ Address	1600 Amphitheatre Parkway, Mountain View, CA 94043 United States
Subject matter and description of processing including clear delimitation of responsibilities	Internationalization translation services – Only used if internationalization is enabled. Processes and translates platform content.
Nature of processing	Processing
Duration of processing	Retained for as long as is needed to perform the purpose of collection.
Contact details of sub processor	<a href="#">Google Privacy Help Center</a>

Sub Processor 3	Azure
Full legal name of sub processor	Microsoft Azure
HQ Address	One Microsoft Way, Redmond, WA 98052, United States
Subject matter and description of processing including clear delimitation of responsibilities	Used for email proxies (if requested) and AI modeling to improve user experience
Nature of processing	Processing
Duration of processing	Retained for as long as is needed to perform the purpose of collection.
Contact details of sub processor	<a href="#">Microsoft Privacy Support</a>

Sub Processor 4	Auth0
Full legal name of sub processor	Auth0
HQ Address	10800 NE 8th Street #600, Bellevue, WA 98004 United States
Subject matter and description of processing including clear delimitation of responsibilities	Authentication service – handles login services and SSO for the platform
Nature of processing	Processing
Duration of processing	Retained for as long as is needed to perform the purpose of collection.
Contact details of sub processor	<a href="mailto:privacy@auth0.com">privacy@auth0.com</a>

Sub Processor 5	Salesforce
-----------------	------------

Full legal name of sub processor	Salesforce
HQ Address	415 Mission Street, 3rd Floor, San Francisco, CA 94105 United States
Subject matter and description of processing including clear delimitation of responsibilities	Globality CRM and handles platform account configurations
Nature of processing	Processing
Duration of processing	Retained for as long as is needed to perform the purpose of collection.
Contact details of sub processor	<a href="mailto:privacy@salesforce.com">privacy@salesforce.com</a>

Sub Processor 6	Walkme
Full legal name of sub processor	Walkme
HQ Address	Walter Moses St. 1, Tel Aviv-Yafo, 6789903 Israel
Subject matter and description of processing including clear delimitation of responsibilities	Manages, stores, and processes platform NPS surveys which include the submitters platform name
Nature of processing	Processing
Duration of processing	Retained for as long as is needed to perform the purpose of collection.
Contact details of sub processor	<a href="mailto:privacy@walkme.com">privacy@walkme.com</a>