

## List of Approved Subprocessors

Last Updated: 05/29/26

| #  | Vendor Name (service)                  | Description                                                                                                                | Contact                                                                                | Address                                                    | Storage Site(s) |
|----|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|------------------------------------------------------------|-----------------|
| 1  | Amazon.com, Inc. (Amazon Web Services) | Globality PaaS (Platform as a Service) – used for platform development and hosting                                         | <a href="#">AWS Compliance Support</a>                                                 | 410 Terry Avenue North, Seattle, WA 98109                  | USA             |
| 2  | Google, LLC (Google Cloud Platform)    | Internationalization translation services – Only used if internationalization is enabled (other languages besides English) | <a href="#">Google Privacy Help Center</a>                                             | 1600 Amphitheatre Parkway, Mountain View, CA 94043         | USA             |
| 3  | Microsoft, Inc. (Azure Cloud Platform) | Used for email proxies (if requested) and Language model inference/processing to support certain product features          | <a href="#">Microsoft Privacy Support</a>                                              | One Microsoft Way, Redmond, WA 98052                       | USA             |
| 4  | Okta, Inc. (Auth0)                     | Authentication service for Globality's Platform – handles login services and SSO capabilities                              | <a href="mailto:privacy@auth0.com">privacy@auth0.com</a>                               | 10800 NE 8th Street #600, Bellevue, WA 98004               | USA             |
| 5  | Salesforce, Inc. (CRM)                 | Globality CRM – used for managing relationships with platform clients and providers                                        | <a href="mailto:privacy@salesforce.com">privacy@salesforce.com</a>                     | 415 Mission Street, 3rd Floor, San Francisco, CA 94105     | USA             |
| 6  | Microsoft, Inc. (Microsoft 365)        | Email and internal document storage                                                                                        | <a href="#">Microsoft Privacy Support</a>                                              | One Microsoft Way, Redmond, WA 98052,                      | USA             |
| 7  | Splunk, Inc.                           | Globality SIEM                                                                                                             | <a href="mailto:dpo@splunk.com">dpo@splunk.com</a>                                     | 250 Brannan Street San Francisco, California 94107         | USA             |
| 8  | Salesforce, Inc. (Slack)               | Internal company communications                                                                                            | <a href="mailto:privacy@salesforce.com">privacy@salesforce.com</a>                     | 415 Mission Street, 3rd Floor, San Francisco, CA 94105     | USA             |
| 9  | Atlassian Corporation, Plc.            | Internal company process and documentation                                                                                 | <a href="#">Trust and Privacy Support</a>                                              | 301 E Evelyn Ave, Mountain View, CA 94041                  | USA             |
| 10 | PagerDuty, Inc.                        | Incident management solution used to handle escalations, scheduling, and notifications for platform support                | <a href="mailto:privacy@pagerduty.com">privacy@pagerduty.com</a>                       | 600 Townsend St #200, San Francisco, CA 94103              | USA             |
| 11 | Zapier Inc.                            | Moves email address through internal systems                                                                               | <a href="mailto:representative@taylorvinters.com">representative@taylorvinters.com</a> | 243 Buena Vista Ave, Sunnyvale, California, 94086          | USA             |
| 12 | Microsoft, Inc. (Github)               | Platform Source Code and Taxonomy Control                                                                                  | <a href="#">Microsoft Privacy Support</a>                                              | 88 Colin P Kelly Jr Street San Francisco, CA 94107         | USA             |
| 13 | OpenAI (ChatGPT LLM)                   | Language model inference/processing to support certain product features                                                    | <a href="#">OpenAI Privacy Center</a>                                                  | 1455 3rd Street, San Francisco, CA 94158                   | USA             |
| 14 | Freshworks Inc.                        | Customer support ticketing and helpdesk services                                                                           | <a href="mailto:privacy@freshworks.com">privacy@freshworks.com</a>                     | 2950 S Delaware Street, Suite 201 San Mateo, CA 94403, USA | USA             |
| 15 | Google, LLC (Gemini LLM)               | Language model inference/processing to support certain product features                                                    | <a href="#">Google Privacy Help Center</a>                                             | 1600 Amphitheatre Parkway, Mountain View, CA 94043         | USA             |
| 16 | Amazon.com, Inc. (AWS Bedrock)         | Language model inference/processing to support certain product features                                                    | <a href="#">AWS Compliance Support</a>                                                 | 410 Terry Avenue North, Seattle, WA 98109                  | USA             |
| 17 | Arctic Wolf Networks, Inc. (MDR)       | Globality's managed SOC vendor                                                                                             | <a href="mailto:security@arcticwolf.com">security@arcticwolf.com</a>                   | 8939 Columbine Rd Eden Prairie, Eden Prairie, MN 5534      | USA             |
| 18 | Anthropic, Inc. (claude.ai)            | AI platform used internally by Globality staff to support day-to-day work and operations                                   | <a href="mailto:privacy@anthropic.com">privacy@anthropic.com</a>                       | 548 Market St, PMB 90375 San Francisco, CA 94104           | USA             |